

CONTROL ROOM B

Job Title: Floor Cocktail Waiter/Waitress - Control Room B, Battersea Power Station

Location: Control Room B, Battersea Power Station, London

Salary: On Target Earnings: £11.44 an hour inclusive of a service charge which will be confirmed separately in writing by the Troncmaster.

Control Room B, located within the historic Battersea Power Station, is seeking enthusiastic and experienced cocktail waiters and waitresses to join our vibrant team. This unique venue, styled in 1950s industrial decor, offers guests an immersive and unforgettable experience. We're looking for passionate individuals who are ready to deliver outstanding service and bring warmth, expertise, and personality to every guest interaction.

Key Responsibilities:

- **Provide Exceptional Guest Service:** Engage with guests warmly and ensure they enjoy a memorable experience in our iconic venue.
- **Serve Specialty Cocktails and Menu Items:** Efficiently deliver drinks and food from our curated menu, offering guests a taste of our unique cocktail selections and bar offerings.
- **Maintain Venue Ambiance:** Contribute to the lively, high-energy atmosphere of Control Room B, embodying our commitment to creating memorable guest experiences.
- **Upsell and Recommend:** Use your knowledge of the menu to recommend cocktails and upsell items that match guests' tastes.
- **Support Team Operations:** Collaborate with hosts, bartenders, and other team members to ensure smooth service, especially during peak hours.
- **Ensure Health and Safety Standards:** Follow health, safety, and cleanliness protocols to maintain a welcoming, safe environment for all.
- **Assist with Reservations and Table Management:** Help manage table arrangements and bookings during busy times to keep service seamless.
- **Handle Guest Inquiries and Challenges:** Address questions, requests, and challenges professionally, maintaining Control Room B's high standards.

What we are looking for:

- **Hospitality Experience:** Previous experience as a floor server, cocktail waiter/waitress, or similar role in a fast-paced bar or restaurant is preferred.
- **Passion for Cocktails and Customer Interaction:** A genuine enthusiasm for cocktails, spirits, and creating memorable guest experiences.
- **Outgoing, Team-Player Personality:** A warm, engaging approach and ability to work well within a close-knit team.
- **Flexibility and Reliability:** Comfortable working **late nights, weekends**, and busy periods, with a positive, adaptable mindset.

What we offer:

On-Target Earnings: £11.44 an hour, inclusive of a service charge, confirmed separately in writing by the Troncmaster.

Perks and Benefits: Complimentary staff food and soft drinks during shifts, discounts at Inception Group venues, and monthly team socials.

Training and Growth: Full training on Control Room B's history and decor, with further growth opportunities within the Inception Group for those who excel.

Lively, Dynamic Work Environment: Join a unique and high-energy team in one of London's most celebrated venues.

If you're ready to be part of an exciting team, deliver top-tier service, and thrive in a bustling environment, we'd love to hear from you!

How to Apply:

Send us your CV to Control Room B's team.